



Stellar Phoenix SCO OpenServer Recovery

Version 2.0

Installation Guide

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Overview

Stellar Phoenix SCO OpenServer is a complete solution to recover data from corrupted or damaged disks of SCO OpenServer. Stellar Phoenix SCO OpenServer can recover data from these two file systems:

- High Throughput File System (HTFS)
- Extended Acer File System (EAFS)

This software can be installed only on Microsoft Windows Operating Systems (OSs). You will need to attached SCO OpenServer's disks to the computer on which Windows OS and Stellar Phoenix SCO OpenServer is installed.

Stellar Phoenix SCO OpenServer provides recovery of deleted data from HTFS and EAFS volumes. You can also recover data from volumes that were deleted to create new volumes. Stellar Phoenix SCO OpenServer scans and list all EAFS and HTFS volumes that are deleted from disk.

You can view status of hard disk and create image of hard disk. Also, image of volumes can also be created by using this software. You can save images and can recover data from them at any time. In addition, you can also create an exact replica of hard disk by using cloning feature of Stellar Phoenix SCO OpenServer.

Stellar Phoenix SCO OpenServer allows you to resume recovery at any time by using image (.img) files. Two types of image file can be used - scan information file and image of hard disk or volume.



Key Features of Stellar Phoenix SCO OpenServer:

- Recovery of data from HTFS and EAFS volumes
- Recovery of deleted data
- Recovery of data from volumes that are no longer exist in hard disk
- Restart recovering data by using image files
- Cloning of hard disk
- Image creation of hard disk or volume, in addition, image of selected region of hard disk or volume
- View statistics of hard disk

Stellar Phoenix Update Wizard

The Stellar Phoenix Update Wizard keep your Stellar Phoenix applications updated. Update option in the application is capable of checking the latest updates. This will check for both latest minor and major version available online. You can easily download minor version through the update wizard. However, the major version, if available, has to be purchased. While updating the software, it's recommended to close all the running programs.

To start Stellar Phoenix Update Wizard:

1. In the Stellar Phoenix SCO OpenServer main screen, Click  icon. Under General Settings tab, click  button.
2. Stellar Phoenix Update Wizard window pops up. Click **Next** to proceed.
3. The wizard will start searching for the latest updates and if it finds any new version, a window pops up indicating the availability.
4. Click **Next**, the software will start downloading the update files from the server. When the process is complete, the software will upgrade to the latest version.

Live Update may not happen due to following reasons:

- Internet connection is not available
- There are no updates available from the update site



Note: If major version is available, to upgrade the software you have to purchase it.

Getting Started

Stellar Phoenix SCO OpenServer provides you many features that helps you in recovering data from volumes. You can also configure general settings of the Stellar Phoenix SCO OpenServer software. Settings such as whether to show or not 'Tip of the day' at software startup, check for latest updates can be configured.

- [Installation procedure](#)
- [Configuring settings](#)
- [File types](#)
- [Order and Register](#)

Installation Procedure

Before installing the software, ensure that your system meets the minimum system requirements:

Minimum System Requirements:

- **Processor:** Pentium Class
- **RAM:** 256 MB minimum (512 MB recommended)
- **Free space on hard disk:** 30 MB
- **Operating Systems (OSs):** Windows 2000/2003/XP/Vista

To install the software:

1. Double-click **Stellar Phoenix SCO OpenServer-Setup.exe** file to start the setup process. The Setup - Stellar Phoenix SCO OpenServer dialog box opens. Click **Next**.
2. In the License Agreement screen, select **I accept the agreement** option. The Next button will be enabled. Click **Next**.
3. In the Select Additional Tasks screen, check the required check boxes. Click **Next**.
4. In the Select Destination Location screen, provide the path by using Browse button where the setup files will be stored. Click **Next**.
5. In the Start Menu Folder screen, provide the path by using Browse button where the program's shortcuts will be stored. Click **Next**.
6. In the Ready to Install screen, review the settings. Click **Back** to change settings. After confirming the settings click **Install**. The Installing screen shows the installation process.
7. After completing the process, the Completing the Stellar Phoenix SCO OpenServer Setup Wizard screen opens. Click **Finish**.

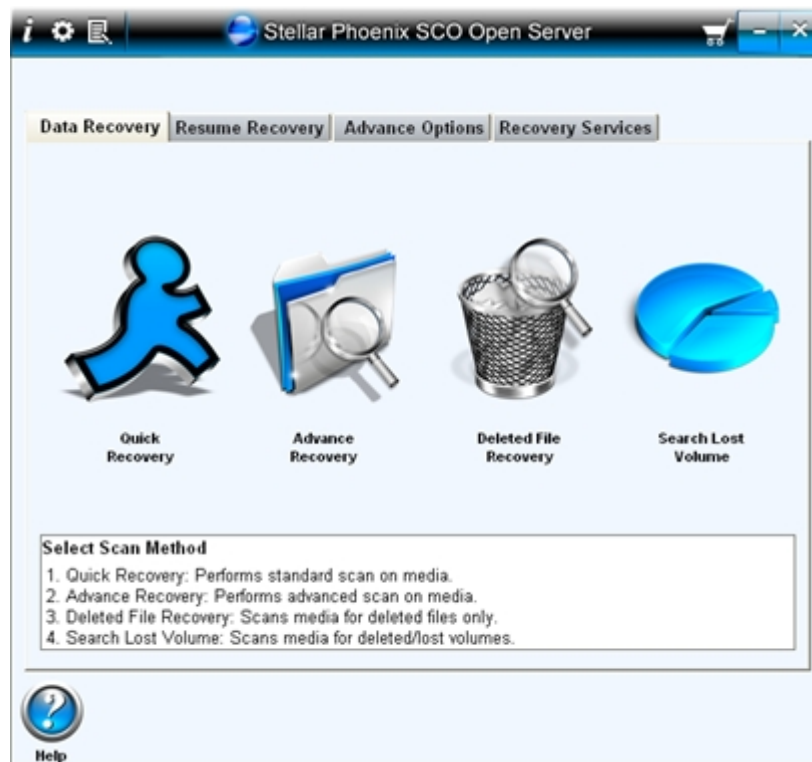


Note: You can clear the Launch Stellar Phoenix SCO OpenServer check box to stop the automatic launch of the software.

User Interface

Stellar Phoenix SCO OpenServer software has a very easy to use rich Graphical User Interface. Both, technical and non-technical users can use the software easily.

Stellar Phoenix SCO OpenServer software's main user interface is as shown below.



- **Data Recovery Tab**

This includes four scanning methods: [Quick Recovery](#), [Advance Recovery](#), [Deleted File Recovery](#), [Search Lost Volume](#). You can select any one of the method as per your requirement.

- **Resume Recovery Tab**

This allows you to [resume recovery](#) by using image file, which is created by using create image feature of Stellar Phoenix SCO OpenServer. You can use scan information file or an image file to restart recovery.

- **Advance Options Tab**

This provides you features such as [Drive Imaging](#) and [Drive Status](#). You can create image of hard disk or volume and create an exact replica of hard disk by using Drive Imaging feature. You can also view the status of hard disk by using Disk Status feature.

- **Recovery Services Tab**

Provides information about the [data recovery services](#) provided by Stellar Information Systems Ltd.

Configuring Settings

You can configure general settings of the Stellar Phoenix SCO OpenServer Software. You can configure settings such as whether the Tip of the day will be shown when software starts or not, log settings.


You can add, edit or remove file types in Stellar Phoenix SCO OpenServer software file types list.

In addition you can activate the software by using Manual Activation tab under Settings box.

- Click [General Settings](#) tab to configure general options.
- Click **Add File Types** tab to [add](#), [remove](#), or [edit](#) file type. This will become the default settings.
- Click **Manual Activation** tab to register the software manually. You will need to enter the site key, which is received after purchase of software. For more information click [here](#).

General Settings

To configure general settings of Stellar Phoenix SCO OpenServer:

- In the Stellar Phoenix SCO OpenServer screen, click  . Under General Settings tab, configure general options:
 - Disk Temperature:** select either Fahrenheit or Celsius. The disk temperature will be shown in the selected unit when you view the [drive Status](#).
 - Show 'Tip of the Day' checkbox:** check this checkbox to view tip at software startup
 - Check for 'Latest Updates' at startup:** check this checkbox to receive latest updates for the software
 - Log Settings:** check the **Save log before closing application** checkbox to automatically save log of processes. Click **Browse** to specify the destination where log files should be saved.
 - Scan Settings:** Use arrows to increase or decrease the number of read attempts. Scanning process will try to scan the hard disk up to the number of attempts specified in this box.
 - Language:** Click **Set interface language** listbox to set the language of software. Default is English.

File Types

Stellar Phoenix SCO OpenServer includes several file types that are searched during scanning processes. Files listed in the File Types list are always searched when you start any scanning process.


You can select file types from the list of File Types. In addition, you can add new file type, edit an existing file type and remove a file type.

- [Selecting file types](#)
- [Adding new file type](#)
- [Editing an existing file type](#)
- [Removing a file type](#)

Adding File Type

You can add file type to the list of File Types such that scanning process should search for all file types listed in the File Types list. In case, the file you are searching is not available in the file list you can add the file by specifying the software name, size, header information, and file extension.

To add a file type:

1. In the Stellar Phoenix SCO OpenServer screen, click  icon, under **Add File Type** tab, click **Append Header File**.
2. In the Add New Header screen, click **Add**.
3. In the Add/Edit Header File screen, provide the values:
 - **Software Name:** Type name of the software or file
 - **Group:** Select the group under which new file type will be included.
 - **File Extension:** Type the file extension
 - **Max File Size:** Specify the size of file such that the preview of file can be available. If you specify a very small size then the preview of the file may not be available.
 - **Header (in hexadecimal):** Type the header value
 - **At Offset (in decimal):** Type the offset value
4. Click **OK**.

Editing File Type

You can edit an existing file type or newly added file type. You can change every setting of file type.

To edit a file type:

1. Select the file type that needs to be edited.
2. Click **Edit**. In the Add/Edit Header File screen, edit values:
 - **Software Name:** Type name of the software or file
 - **Group:** Select the group under which new file type will be included.
 - **File Extension:** Type the file extension
 - **Max File Size:** Specify the size of file such that the preview of file can be available. If you specify a very small size then the preview of the file may not be available.
 - **Header (in hexadecimal):** Type the header value
 - **At Offset (in decimal):** Type the offset value
3. Click **OK**.




Note: You can also edit a file type from Add New Header screen.

Selecting File Type

File types give information about the type of file such as video, audio and its extension. You can select file types while performing raw recovery such that, scanning process should search for the specified file types.

File types are listed in the File List screen. The Software Name column shows the type of file, File extension shows the extension of the file type and size (KB) shows the size of file type. The file types is categorized according to groups with 'All' as the main group that includes every file type, which is available in different file groups. Different groups are Graphic, Pictures & Raster Images, Archive, Audio, video & Animation, Mails, Database, Office Documents, Internet, and Miscellaneous.

To select file types from file list:

1. In the Stellar Phoenix SCO OpenServer screen, click  icon, under **Add File Type** all existing files types are listed.

2. In the Settings screen, select the required file types

- **To include all groups and file types**

Click the Filter by file group list box, select **All**, and then click **OK**.

1. **To include a single group**

In the File List screen, click the Filter by file group list box and select All. Click **Unselect All**, select the required group from Filter by file group list box, and then click **Select All** to add all file types of that group. Click **OK**.

- **To include selected file types**

In the File List screen, click the **Filter by file group** list box and select **All**. Check the software name checkboxes of the required files types and clear the software name checkboxes that are not required. Click **OK**.

- **To exclude a group**

In the File List screen, click the **Filter by file group** list box and select the group that needs to be removed. Click **Unselect All**, and then click **OK**. Similarly, you can exclude multiple groups.

- **To include multiple groups with selected file types**

You can include more than one group and selected file types from them. First select a group from **Filter by file group** list box, and then select required file types from the selected group. Similarly, select another group


Selecting File Type

from Filter by file group list box and select required file types. After selecting the required groups and file types, click **OK**.

Removing File Type


You can remove user-defined file types. You cannot remove file types that are embedded in the software. You can remove file type from Add New Header screen.

To remove file type:

1. In the Stellar Phoenix SCO OpenServer screen, click  icon, under **Add File Types** tab, click **Append Header File**.
2. In the Add New Header screen, select a file type and click **Remove**. Repeat the procedure to remove more file types.

Manual Activation Tab

You can register the software by clicking **Manual Activation** tab under Settings box. In the

Stellar Phoenix SCO OpenServer screen, click  icon, in the Settings screen, click **Manual Activation** tab. Type the site key, received after successful purchase of the software, in the Enter Site Key textbox and click **Validate**. For more information view [manual activation](#) topic.

Order and Register


To know how to order and register:

- [How to Order?](#)
- [How to Register?](#)

How to Order

The software can be purchased by making payments online using a credit card. Please visit <http://www.sco-data-recovery.com/buy-now.php?Order> for more information and to place an order.

Alternatively, if the demo version is installed then you can register the demo version. To


register the demo version click **About** icon , click **Register** button to start the [registration process](#).

Once the registration is complete, an activation serial number along with activation details is sent through email. This activation serial number is required to register the software.

How to Register?

Notes:

If the software is downloaded from <http://www.sco-data-recovery.com> (i.e., ESD version), for the full functionality, the product must be registered using Serial Number (received through email after purchasing the product).

If the software is installed using the product installation CD (i.e., BOX version), hardware lock[] is mandatory for the functioning of the software that is available with the software kit.

After purchasing the software, you will receive the serial number, which is required to register the software. The serial number will be verified during the registration process and if the serial number is valid then the software will be registered.

The software can be registered in different ways. These are the methods by using which you can register the software:

- [Over internet](#)

You should have the serial number, which is received after purchase of the software. On entering the serial number it is verified by license server and on verification the software will be registered.

- [Manual Activation](#)


You will need to generate a PHX_REG.txt file and mail the .txt file to support@stellarinfo.com. After verifying the serial number and purchase details of the software, the site key will be delivered to you at your email address. This site key is used to register the software manually.

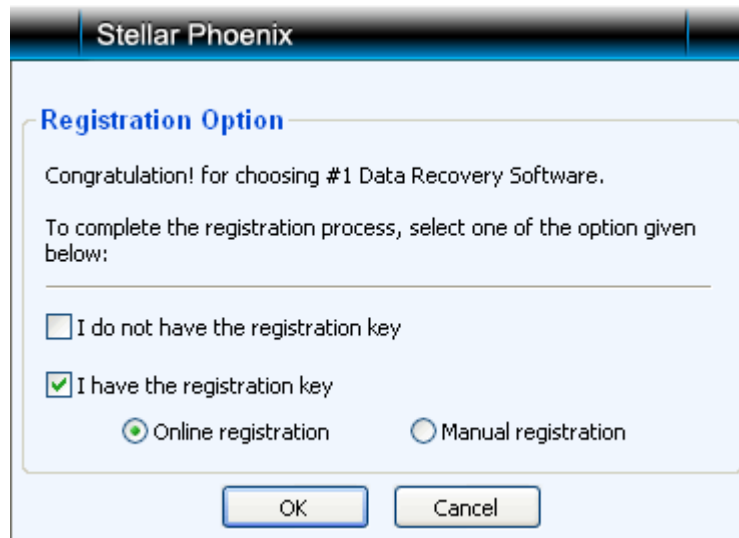
- [Using Email](#)

If the registration of the software by using Online Registration or Manual Activation is not successful then you can still register the software by using email. An email will be sent to online-register@stellarinfo.com either automatically or manually by the Stellar Phoenix - Electronic Software Registration wizard. The software will be registered automatically, when Internet connection is available on your computer.

Registration Over Internet

To register the software over Internet:

1. Click **About**  icon , click **Register** button. The Stellar Phoenix dialog box opens, check the **I have the registration key** checkbox and select **Online registration** option. Click **OK**, and then click **Yes**.



2. In the Welcome to Stellar Phoenix - Electronic Software Registration wizard, click **Next**.
3. Type the Serial number (received through email after purchasing the product) in the Serial number text box. Click **Next**.



4. The software would automatically communicate with license server and register the software. Click **Finish** to complete the registration process.

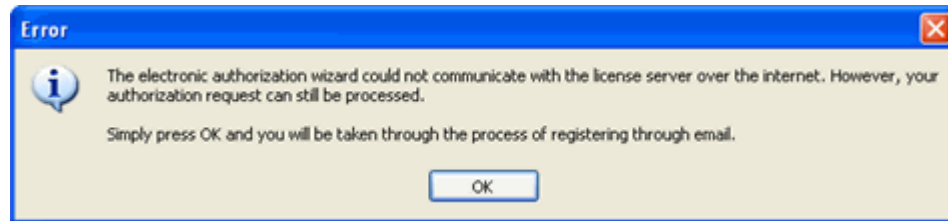
Notes:

- If you do not have the key, check the **I do not have the registration key** checkbox to purchase the software and receiving the registration key.
 - If the software fails to registered over Internet then an error message will be shown regarding the Casper default value. Click **OK**. Stellar Phoenix DB2 Recovery v1.0 dialog box opens that provides you the option of sending serial number to license server. In reply, license server will send a site key, which is used to registered the software manually. Click **Yes** and follow the steps 3 to 7 of [manual activation](#) topic to manually register the software.
 - In addition, you can generate the PHX_REG.txt file manually by starting the online activation. View [manual activation](#) topic to perform the process of generating PHX_REG.txt file.
-

Registration by using Email

To register the software by using email

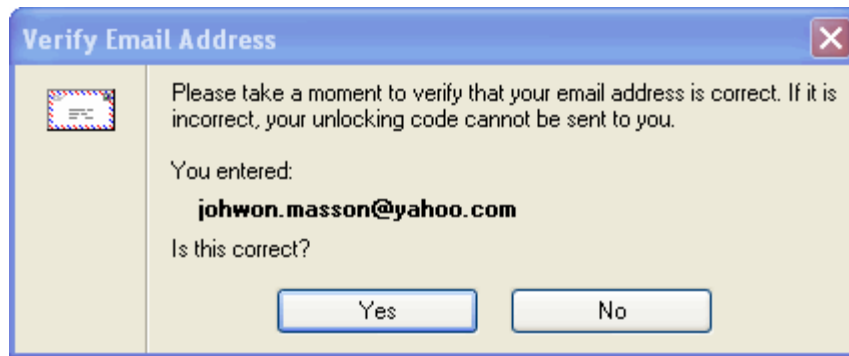
While activating the product over Internet, if the software could not communicate with the server, an error message shown below will popup.



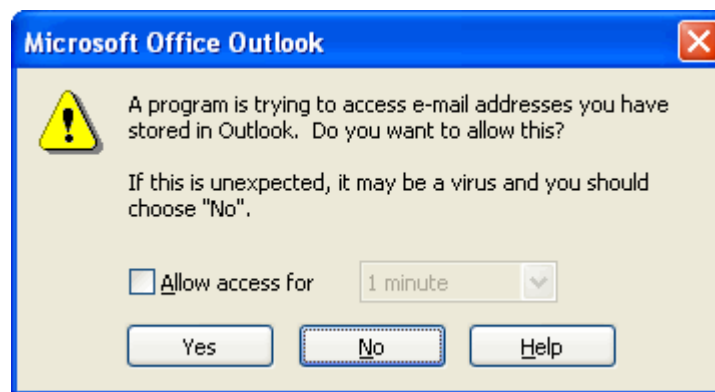
1. Click **OK**, to register through email. The Stellar Phoenix - Electronic Registration Wizard for sending the authorization request will appear.
2. Leave the checkbox **Manually send email** clear and click **Next** to continue.
3. Type your email address in the textbox. The unlocking code will be sent to this email address. Click **Next**.



4. In the Verify Email Address screen, verify the email address you have entered and click **Yes**.

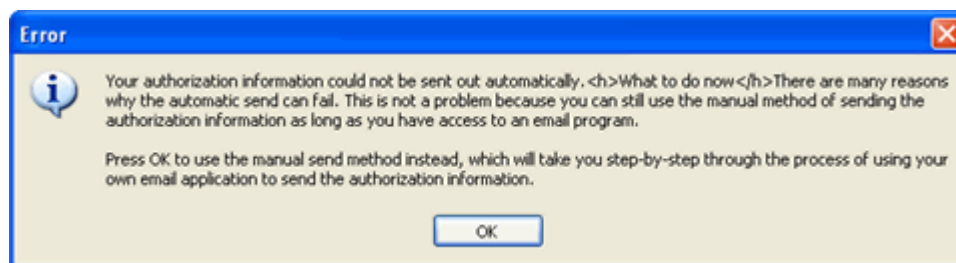


5. If your email client is blocking the process, the following dialog box appears, it depends on your email client here Microsoft Outlook example is given. Click **Yes**, and then click **Finish**.



The software automatically launches the default email client, and sends an email containing your unique site code with registration request to the registration server.

If the registration wizard could not launch the default email client, following message will appear.



Click **OK**, to continue the process manually.

1. Open your email client (like Outlook Express, MS outlook, Eudora etc) and create a new message.
2. Place the cursor in the box labeled **To** and press **CTRL+V** to paste address. If it does not work, right click on the **To** box and select **Paste** from the popup menu. The To box will contain the **online-register@stellarinfo.com** address. Click **Next**.


Registration by using Email

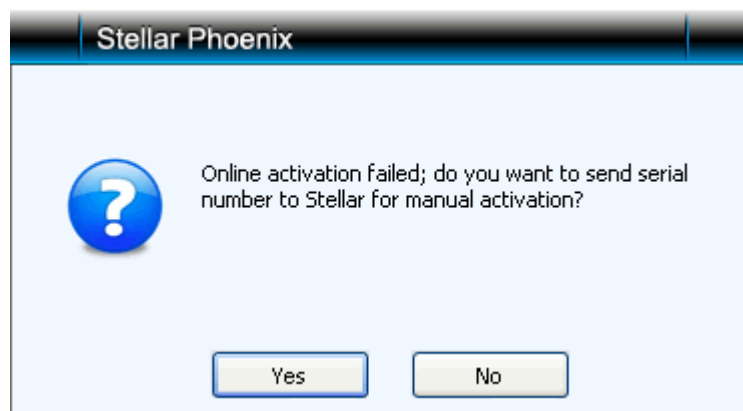
3. Place the cursor in the Subject box in the same message window and paste (method same as above) the text. The Subject box will contain the **Registration Request** text. Click **Next**, do the same process mentioned above to paste the encrypted text content in the body of the message.
4. Click **Next** to finish the procedure. After clicking **Finish**, click **send** button in your email client to send the email.

After processing your email, registration server would send you an email containing unlocking code/site-key.

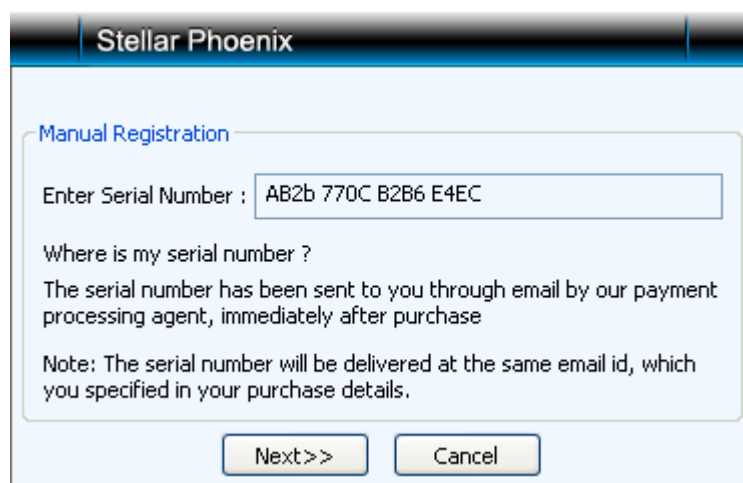
Manual Activation

To register the software by using manual activation process:


1. Click **About**  icon , click **Register** button. The Stellar Phoenix dialog box opens, check the **I have the registration key** checkbox and select **Online registration** option. Click **OK**, and then click **Yes**.
2. In the Welcome to Stellar Phoenix - Electronic Software Registration Wizard, click **Cancel**. In the Stellar Phoenix dialog box, click **Yes**.

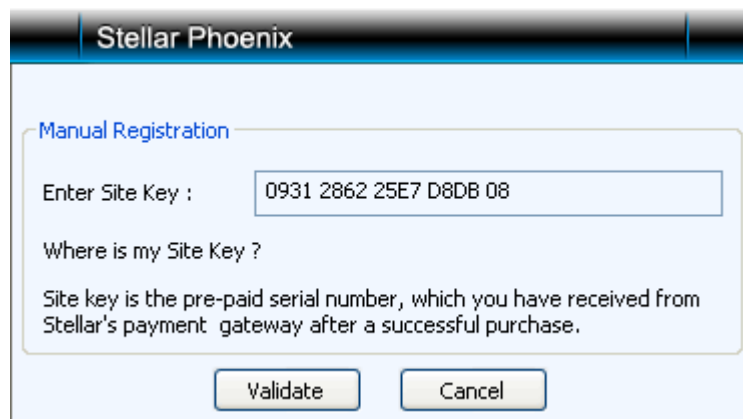


3. In the Manual Registration screen, enter the serial number, which is received after the purchase of the software. Click **Next**.



4. A PHX_REG.txt file will be created on desktop. Email the text file to the email support@stellarinfo.com address. You can click the link given in the screen to start to automatically compose the email for the given email address. Click **Finished**.

5. After verifying the purchase details, you will receive the site key that is required to register the software by using manual activation.
6. When you receive the site key, open Stellar Phoenix SCO OpenServer, Click  icon , click **Register** button. The Stellar Phoenix dialog box opens, check the **I have the registration key** checkbox and select **Manual Registration** option. Click **OK**.
7. In the Manual Registration screen, type the **site key**, which is received after sending the PHX_REG.txt file. Click **Validate** to register the software.



Stellar Phoenix

Manual Registration

Enter Site Key :

Where is my Site Key ?

Site key is the pre-paid serial number, which you have received from Stellar's payment gateway after a successful purchase.

Validate Cancel

Supported File Types for Preview

Stellar Phoenix SCO OpenServer software supports preview of file types listed below. This helps user to verify file(s) before actual recovery.

Acrobat files

- PDF

Archive files

- ARJ, LZH, ALZ, TAR, ZIP, RAR, CAB

Audio Video files

- RMI, WAV, WMV, MPG, WMV, WMA, MIDI, AU, MP3, AVI, ASF, MPEG, MID

Backup files

- BKF

Database files

- MDF, DBF, CSV

Image Files:

- BMP, WBMP, WMF, EMF, JPEG, JPG, JPE, J2K, JP2, JBG, J2C, JPC, PNG, MNG, JNG, JFIF, DIB, GIF, TIF, TIFF, TGA, PCX, PGX, PNM, PGM, PPM, RAS, X3F, PEF, NEF, KDC, K25, ERF, DNG

Internet files

- HTM, HTML, SHTML, SHTM, MHTML, XHTML, XHT, PLG

Miscellaneous files

- C, PRG, TEXT, CXX, HPP, XML, CC, HH, ASM, JS, PHP, ASP, LIC, DEF, CSPROJ, VCPROJ, SLN, CSS, DSP, DSW, CS, JAVA, INF, INI, LOG, CGI, JSP, REG, FRM, TXT, CPP, H, BAT

Office documents

- DOC, DOT, DOCX, DOTX, XLS, XLT, XLW, XLB, XLSX, XLTX, PPT, PPS, POT, PPTX, PPSX, POTX, RTF



Notes:

- File types that are not supported for preview are shown in the hex viewer.
 - Preview of severely corrupted files is shown in the hex viewer.
-

Using the Software

Stellar Phoenix SCO OpenServer is a very easy to use data recovery software with many features. Anyone can use this software without any prior technical knowledge.

Stellar Phoenix SCO OpenServer helps you to recover data from HTFS and EAFS volumes. You can create image of volumes and hard disks. You can create an exact replica of hard disk. You can restart recovery from last saved point by using scan information file and image file at any time.

In addition, features such as mask, drive status, scan disk helps you to recover data easily and efficiently.

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Stellar Phoenix SCO OpenServer

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Technical Support

Our Technical Support professionals will give solutions for all your queries related to Stellar Products.

You can either Call Us or Go Online to our support section
<http://stellarinfo.com/esupport/users/kb.php>

Support Helpline

Monday to Friday [24 Hrs. a day]

USA (Toll free - Pre Sales Queries)	1-866-554-2512
USA (Post Sales Queries)	1-315-220-6245
UK (Europe)	+44-207-993-2293
Germany	+49-180-110-105-0051
Worldwide	+91-921-395-5509
Skype Id	stellarsupport
Email Orders	orders@stellarinfo.com

Online Help

- [Chat Live](#) with an Online technician
- Search in our extensive [Knowledge Base](#)
- [Submit Ticket](#) (If our Knowledge Base does not answer your question)
- Login and view [Ticket Status](#) (If you already have a valid Ticket with you)

- [Download Documents](#) on Product Usage (For Registered members only, i.e, user with login ID. If you are an unregistered user, please visit <http://stellarinfo.com/esupport/users/login.php> to create login ID)

[Previous](#)

About Stellar

Stellar Information Systems Ltd. is a trusted name in the field of Data Recovery and Data Protection Software for more than a decade.

We provide the widest range of Data Recovery Products. Our range includes Data Recovery Software for almost all Operating Systems and File Systems.

Product line:

Data Recovery

A widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!. [More Info >>](#)

File Recovery

The most comprehensive range of file undelete and unerase software for Windows and MS office repair tools. [More Info >>](#)

Email Recovery

A wide range of mail recovery, mail repair and mail conversion applications for MS Outlook, MS Outlook Express and MS Exchange useful in instances of data loss due to damages and corruption of Email. [More Info >>](#)

Data Protection

A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash. [More Info >>](#)

Data Sanitization

Data cleanup and file eraser utility can delete selected folders, groups of files, entire logical drives, System Traces & Internet traces. Once the data have been removed using Stellar Wipe - Data File eraser utility, it is beyond recovery limits of any Data Recovery Software or utility. [More Info >>](#)

For more information about us, please visit www.stellarinfo.com
